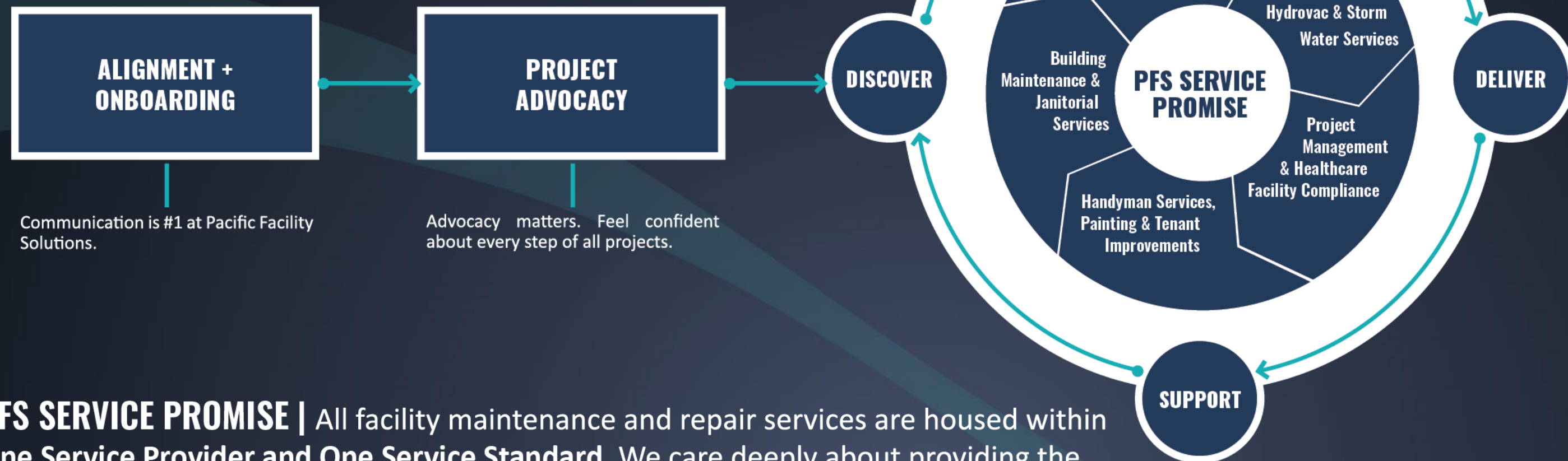


Our Proven Process

Client Service Journey + Promise



PFS SERVICE PROMISE | All facility maintenance and repair services are housed within **One Service Provider** and **One Service Standard**. We care deeply about providing the best experience possible for our clients.

END-TO-END SUPPORT, RAIN OR SHINE.

PROACTIVE SERVICE, DELIVERED | Never face downtime on our watch. We help businesses across the Northwest stay on-budget and avoid unnecessary service interruptions. Our family-owned and operated team offers budget-friendly, transparent, facility maintenance and repair services so you can focus on serving your team and customers.

PROJECT ADVOCACY | Get matched with a Dedicated Account Manager that ensures the project is completed on time, within budget, and at the highest service standards possible. One point of contact, quarterly check-ups, and reliable service, 24/7.

ALIGNMENT + ONBOARDING | We prioritize your business needs, communication style, and service urgency above all else. You'll receive a Unique Client Dashboard that allows you to view the progress of your work order, download invoices, and request future service.